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AGENDA for a Meeting
of the **IMPROVING NEIGHBOURHOODS BOARD**
on **27th January 2009**
from **5.45pm to 8.00pm**
at **The Wembley Room, Lynnsport Leisure Park, Greenpark Avenue,
King's Lynn**

Dear Board Member

Please find attached an agenda for the next meeting of the Improving Neighbourhoods Board.

Please note the meeting will be held at Lynnsport Leisure Park, Greenpark Avenue, Kings Lynn. A light buffet will be available at the meeting.

I would be grateful if you could please let Sarah know as soon as possible if you are unable to attend.

Yours sincerely

Vicky Etheridge
Neighbourhood Manager

Distribution

- Board Members

Board Chair
Chris Bamfield
01553 616648
Chris.bamfield@west-norfolk.gov.uk

Board Vice Chair:
Sue Lowe
Sue.lowe@ageconcernwnd.org.uk

Secretariat:
Sarah Dennis
01553 616256
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Agenda

Time

Light Refreshments and Informal Catch Up Time

5.45pm – 6.15pm

1. Welcome from Chair 6.15pm

Standard Items

2. Minutes of the Meeting held on 20th November 2008 and Matters Arising 6.20pm
3. Budget Update (*Paper to follow*) 6.25pm
4. Improving Neighbourhoods Team Report (*Paper A attached*) 6.30pm

Items for Discussion, Information and Action

5. Responding to the Mid Term Evaluation – Governance and how the Board Works. Item for Discussion and Action (*Papers B and C attached*) 6.40pm
6. Tracking and Tackling the Impact of the Recession in our Neighbourhoods. Item for Information 7.20pm
7. **Any Other Business** 7.55pm
Forward Plan 2009 (*Paper D attached*)
8. **Date of Next Meeting**
Tuesday 24th March 2009 at 5.45pm in the Wembley Room, Lynnsport Leisure Park.

| Paper A | Improving Neighbourhoods Staff Report to Board – January 2009 | |
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| Area of Work | Action taken and any issues arising | Lead Officer |
| Managing the Programme | | |
| Finances | A separate finance report will be circulated. | - |
| Monitoring | A monitoring plan is being developed and will be presented to a future Board meeting. | Carl Suckling |
| Work Places | The team moved out of Priory House on the 20 th November. The main base at Oak Circle is functioning well; some minor improvements are being made to Fairstead Community Centre which should be completed shortly. Unfortunately, we have not been able to use the community house in South Lynn yet due to various issues but it is hoped these will be sorted out in the next couple of weeks. | Jan Griffiths |
| Trainees | <p>Since their appointment, the Neighbourhood Support Trainees have had 6 weeks of intensive training which involved meeting community organisations and service providers; these include Clean Up teams in the five Neighbourhoods, the Police, Freebridge Housing, Age Concern, the Discovery Centre and Forward and Futures.</p> <p>From our viewpoint it has been very beneficial in understanding each others role, building upon and establishing these ongoing networks, but most importantly we can signpost local residents towards these service providers, and empower them to make future contacts</p> | Andy Chu |

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| | <p>themselves.</p> <p>During this time we have made initial contacts with the local residents group in each of the five Neighbourhoods, in particular with Fairstead Area Neighbourhood Group (FANG), Gaywood Park Action Group (GPAG), South Lynn Opportunities Group (SLOG), North Lynn Community Action (NLCA) and Friars Community Group, as well as establishing links with local schools, for example Fairstead and Howard (Infant and Junior), and will be liaising and continuing to work closely with these during the establishment of the Neighbourhood Partnerships.</p> <p>The Trainees attended communities training with Helen Platts of Northern Lights, along with Pam Hardisty, and also attended diversity training with Daisy Line, which is ongoing. This was particularly useful in learning the varied techniques of running a meeting, the different approaches when working in the Neighbourhoods and treating people as individuals rather than classing people in groups.</p> | |
| <p>The Neighbourhoods</p> | | |
| <p>Fairstead</p> | <p>The Charter review/monitoring meeting took place in November with good attendance from residents. Feedback was, on the whole, very positive.</p> <p>There are ongoing concerns with traffic issues, in particular driving across and parking on the grassed areas as well as speeding in part of Winston Churchill Drive. A traffic sub-group was formed and has recently met. Some possible solutions have been suggested and will be researched further with the appropriate agencies and local residents will be consulted. Sue has contacted colleagues in areas where there are similar estates. The next Charter review meeting will be on Jan 28th. After this, work will begin on developing the Neighbourhood Partnership – an action planning session has been provisionally set for March 11th.</p> <p>FANG organised a very successful Father Christmas Grotto with over 600 children attending.</p> | <p>Sue Payne</p> |

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| | <p>Sue facilitated a meeting with Childrens Services and the Norfolk Council for Voluntary Youth Services to advise FANG about setting up a Youth Club. From this, FANG are holding an open evening on Feb 19th to inform residents and consult with young people. It has been proposed that the 'Youth Club' sessions will run on Thursday evenings in two halves – those aged 8 to 11 and then 12 and over.</p> | |
| <p>North Lynn & North End</p> | <p>Work to develop the Neighbourhood Partnership for North End & North Lynn is progressing well. Sharon was keen to build on all the good work, knowledge and expertise of the Working Together Forum so has been meeting with them to see if they would like to evolve into the Neighbourhood Partnership. At their last meeting they decided to become the North End & North Lynn Neighbourhood Partnership. They also adopted the model terms of reference that Sharon, Sue and Carl have developed (using the WT Forum terms of reference as a resource!).</p> <p>A meeting is planned for the end of January to start working on the Action Plan and a wide range of organisations and agencies have been invited. Residents who are already “engaged” are also being invited.</p> <p>A newsletter celebrating all the good work that is happening on North Lynn has been delivered to every home. Phil Eke has done a marvellous job producing a vibrant and informative newsletter – thank you Phil! Thanks also to Daisy Line who produced an excellent article launching the “Hello Campaign” – the idea is to encourage residents and people working in North End and North Lynn to learn to say ‘Hello’ in two languages represented in the area. Thanks to the Discovery Centre Youth Forum who took on the enormous job of delivering the newsletter.</p> <p>We are keen to launch North Lynn In Bloom this year as it has been a great success on Gaywood Park. It has improved the image of the area and developed community pride, as well as a focus for residents to get to know each other!</p> | <p>Sharon Ludford</p> |

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| | <p>North Lynn Drop In/Community Cohesion</p> <p>The Trainees have been collating information about activities and clubs for families in North Lynn (mapping work) and they have been assigned to gather similar information across the five Neighbourhoods.</p> | |
| South Lynn & NORA | <p>Sue has started to make contact with potential Partnership members and attended a NORA implementation group meeting with Vicky to introduce the idea to partners.</p> <p>In the next few weeks Sue will be contacting local activists and partners to promote the South Lynn Partnership.</p> <p>An initial action planning session will take place at the NORA offices on Feb 18th.</p> | Sue Payne |
| Gaywood Park | <p>A meeting is planned for February to start to set up the Gaywood Park Neighbourhood Partnership. John, one of our neighbourhood workers has been leading a consultation called "What Bothers You?" which will contribute to the action planning for the new neighbourhood partnership. The consultation started at the Xmas open day that Gaywood Park Action Group organised and will continue at the school gate and also by having a stand on Oak Circle. Residents can win a supermarket voucher in the draw if they "vote" in the consultation.</p> <p>The Xmas open day was a great success, with lots of families going to see Santa and getting a free present. Gaywood Park Action Group was very grateful to our new neighbourhood workers for all their help in setting up Santa's grotto and helping set up on the day. It was a great opportunity for them to get to know local activists!</p> <p>As an opportunity to get to know our new neighbours on Oak Circle, Sharon organised a planting activity in partnership with Gaywood Park in Bloom; developing flower beds on Oak</p> | Sharon Ludford |

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| | <p>Circle. Plants from the Sandringham flower show were used, with others funded by a Greener Grant. The Neighbourhood Team were a great help with digging the beds in prep! Our new staff worked alongside the In Bloom volunteers and Pat and Andy provided an excellent after school family bulb planting session!</p> | |
| Town Centre | <p>A Hillington Square Walkabout took place on 21st January, with local ward councillors, Freebridge Community Housing, Environmental Health, Safer Neighbourhood Team and Tenant Representatives. The main purpose of the walkabout was to look into preventative measures in countering inappropriate disposal of waste / rubbish and identifying 'rat runs'.</p> <p>A date to reconvene the Town Centre group is being looked into with a view of introducing Carl to the group (he is taking on Sue's work in the town centre) and plan for the formation of the neighbourhood partnership and action plan.</p> | Carl Suckling |
| Capital Projects | | |
| MUGAs | <p>A certificate of practical completion has been issued for the three multi use games areas, which means they are now available for community use. The official launch for the Fairstead and Gaywood sites will be on the 1st February, with the North Lynn official launch following in March.</p> <p><u>Main Outstanding Issues</u></p> <p>A major issue which still has to be resolved is floodlighting, which has been installed but there are continual problems in obtaining the electricity supply.</p> | Carl Suckling |

Additionally, there are some 'snagging points' which the contractors have agreed to carry out which will be conducted in the spring, this includes the final line painting and colour spray.

Urban Sports Motivator

The first two weeks in post I made it my duty to meet and liaise with as many partners, community groups, schools and service providers as possible. On reflection this process gave me a vital grounding identifying the key players within the community. From these meetings I concluded that sport and physical activity across the five areas was a vital tool in ensuring children, teenagers and adults lead a healthy lifestyle. The Multi-Use Games Areas within Fairstead, Gaywood and North Lynn will be a great chance to facilitate these activities.

Consequently we were eager to open the areas before the Christmas break and on the 23rd of December all three sites were opened and have proved to be very popular with members of the concerned communities.

An official launch of the games areas has been planned. To mark the opening of the Fairstead and Gaywood sites on the 1st of February, a jam-packed day of fun activities for the whole community to get involved in will be held. The day will consist of 10 sporting activities, ranging from soccer tots hosted by Football in the Community, to street basketball with King's Lynn Fury basketball team. The programme of events was formulated with the help of local children, youth clubs, community groups and PCSO's. The Trainees have been assisting in promoting the MUGA opening day and the logo competition prior to the event. This has primarily involved going into individual classes in schools and arranging equipment and personnel on the day.

All Trainees will be attending where it is intended to do some consultation work with attendees on the day and will again be a perfect opportunity to spread the Improving Neighbourhood brand.

**Adam
Garford**

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| | <p>In addition to the sporting activities, the day is a great marketing ploy allowing clubs and organisations to promote existing activities within the community. Due to my close work with the College of West Anglia sport and coaching students and media and make up students, they will be running activities and workshops on the day of the event, ensuring the hours they require to complete their course are used effectively within the local community. Other activities and workshops are being planned by the Gaywood Action Group and FANG. The emergency services are all willing to attend the day and engage with local people. The day boasts to be a big event and local interest is encouraging.</p> <p>Once the open days have taken place, I feel it is necessary to develop the sports and activities which proved popular with the local community and from this clubs and activities can be set up. At a later stage a similar event will be planned for the North Lynn and Walks MUGA's.</p> <p>In addition to my close work with the games areas I have met on a regular basis with a large group of youths interested in the activity of Parkour. From this a meeting has been arranged with the key partners. As the sport continues to get more recognition by Sport England we are looking to develop this exciting activity further. I have also taken on board the boxing clubs currently running in South Lynn and Fairstead and I am pretty confident I can increase participation within these clubs.</p> <p>Across the five areas I feel I have made considerable connections and associates, and I look forward to working closely with them in the near future.</p> | |
| Green Spaces Projects | Report Attached. | Michelle Parker |

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| <p>Alleygating</p> | <p>The Alleygating Project is near complete with all allocated funds accounted for. In December gates were fitted at the following locations;</p> <ol style="list-style-type: none"> 1. Windsor Park (FCH Sheltered Home) 2. Emmerich Court (FCH Sheltered Home) 3. Horsley Court (FCH Sheltered Home) 4. Highgate / Morrisons 5. Lindens / Filberts (FCH Homes and Minster Housing Sheltered Homes) <p>John is currently putting together the evaluation report for the project which will be complete and available on his last day of employment Friday 30th January 2009. John will then be taking employment as a coordinator with a local West Norfolk Charity.</p> <p>A gate fitted in Butterwick on the Fairstead at the very beginning of the Project back in 2007 at the request of FCH has had to be modified. Despite many requests to the residents the gate was being continually left open or having its lock smashed off. Also despite requests to them they have never contacted Improving Neighbourhoods or FCH to inform us of any damage. The decision was made with the approval of FCH to upgrade the security of this gate and to keep it permanently locked; keys to this gate are kept by FCH for their maintenance purposes.</p> | <p>John Butters</p> |
| <p>Fairstead Pub Site</p> | <p>Following agreement at the last Board meeting a sub group was formed to look deeper into the proposal that was put forward. A meeting took place with Lorraine Douglas to look at the various issues which were raised at the Board meeting; although some of these questions were answered others were not, so a further meeting is being arranged with Supporting People from the County Council – date to be confirmed. The outcome of this meeting will be reported back to the Board</p> | <p>Carl Suckling</p> |

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| Other Developments | | |
| Audit Commission Regeneration Inspection | Carl and Michelle attended a workshop session in preparation for an imminent Audit Commission inspection on the regeneration function of the authority. The session involved identifying evidence which will be submitted into the process. | Carl Suckling |
| Street Lighting | An update report will be circulated at the meeting | Carl Suckling |
| Graffiti Removal Project | The graffiti removal vehicle and equipment was purchased in September 2008 and is now operational. Since its introduction over 130 incidents have been dealt with, the majority of which have been in the King's Lynn area. In terms of ownership of property where graffiti has occurred there has been a reasonably even spread between the Borough Council, Freebridge Community Housing and Norfolk properties with work being carried out on a few privately owned properties. | - |
| Attendance at the Citizen Focus and Policing Event Wyboston, Bedfordshire – | Improving Neighbourhoods were invited to attend this national event and lead a case study workshop about the Fairstead Charter. | - |

Paper A

Greenspace Project Feedback to the INB 12/01/09

| Area, Site | Funding approved (INB, Lotto etc.) | Status | Details |
|--|------------------------------------|-------------|--|
| Town centre, Friars Play area | £100k | Completed | Official opening happened on the 21/06/08. Minor amendments to paving surface. CCTV now installed. COMPLETE. |
| North Lynn, Loke Road Rec | £148.5K | Ongoing | Second tender now closed and Bernhards Landscapes Ltd due to be contracted by end January. Work hopefully to commence by end Feb with 8-week schedule. Ideally looking to open park by Easter hols 2009. |
| North Lynn, Peck's Field | £60k | Ongoing | Included in part of large play tender – due to close 23 rd January 2009. |
| North Lynn, Red Ring Park | MUGA | Ongoing | Additional landscaping to be done once MUGA project completed if additional funding secured through Access to Nature bid. |
| South Lynn, Winfarthing Field | £30k | Not started | Due to progress 2009. |
| Gaywood Park, Parkway | MUGA | Ongoing | Additional landscaping to be done once MUGA project completed if additional funding secured through Access to Nature bid. |
| Gaywood Park, Oak Circle | £TBC | Ongoing | Planting scheme to be carried out by Gaywood Park in Bloom group. Greener Grant being put in for this too. |
| Fairstead, Plantation Wood and the Rookery | £20k Capital £20k Revenue | Ongoing | 'Friends' group established. Bid to Access to Nature being drawn up – now pushed back to July 2009 decision. |
| Fairstead, Woodside Play area | £17k | Not started | Due to progress 2009. |
| Fairstead: Centrepont and Coronation Wood | £45K | Ongoing | Included in part of large play tender – due to close 23 rd January 2009. MUGA complete. |
| Fairstead, Pulkey Wood | £67k (section 106 money) | Ongoing | Included in part of large play tender – due to close 23 rd January 2009. Enchanted Woodland theme used due to location. |

Paper A

Other work:

Community Park Network (Access to Nature funding bid)

Access to Nature funding stream through Natural England for large grants towards improvements in green spaces and developing areas to improve access etc. All the projects are being tied into a neat little package called the 'Community Park Network' for funding purposes.

In conjunction with the Woodland Trust primarily we are applying for funding to get a project officer post to carry out community development work around each of the sites above, for example developing 'Friends' group, clean up events, training for teachers to set up 'Forest schools' etc. In addition some capital funding is also being requested.

Originally submission due for December 2009 but this keeps being pushed back by Natural England – currently in process of setting up another decision board for March/April 2009 so hopefully get into this one.

UPDATE: Decision by Natural England now expected July 2009.

Paper B

Taking Forward the Recommendations from the Mid-Term Evaluation - For Information

The table below sets out the recommendations from the mid-term evaluation, how we will respond to these suggestions and when particular items will be discussed in more detail by the Board.

| Recommendation | What we will do | When we will discuss |
|--|---|---|
| Making better links with policies and plans, particularly; <ul style="list-style-type: none"> • The local area agreement • The Sustainable Community Strategy • Physical and economic regeneration programmes i.e. NORA, Growth Point • The Council's Scrutiny process | We have a place on the Growth Partnership Board and will discuss this at a future Board meeting (see Draft Forward Look 2009/10) We will have more regular input to the Council's Culture and Community Panel (C&C) and will do a presentation to the Environment Panel about the work of the Neighbourhood Teams. Our first meeting with C&C will be on 10 th Feb. | |
| The Board needs to be able to spend more time problem solving and influencing services | Set up neighbourhood partnerships who will make decisions about actions needed at a local level, this will give the Board more time. Change the format of Board meetings so we can spend more time discussing issues. | Update from Partnerships in March To discuss at January Board |
| Review community engagement and make sure community engagement is at the heart of what we do | Recruited Neighbourhood Trainees whose role is to work with residents to encourage involvement in Partnerships and increase involvement in their neighbourhoods. Work of trainees will be evaluated as part of the end of programme evaluation. | Receive updates as part of staff report. Plan objectives of the evaluation at end of 2009. |
| Governance - who does what? Clarify relationship with | Talk about it at the Board and write / draw a | At Board meeting in January |

Paper B

| Recommendation | What we will do | When we will discuss |
|--|---|--|
| West Norfolk Partnership and Neighbourhood partnerships about who makes decisions. | plan so that it is clear. | 2009 |
| Revise Action Plan - make sure it includes how we will measure and monitor actions, and, make sure that actions are spread more evenly across the five neighbourhoods. | Revise Action Plan. Set up Neighbourhood Partnerships with their own action plans and budgets so that they can develop actions in response to local issues and needs. | March 2009 March 2009 and then regular updates to Board |
| Improve communications | Revise the communications plan and include in the overall action plan for improving neighbourhoods. This will include how we will measure the impact and effectiveness of what we do. | As above |
| Roll out neighbourhood Charters | This is up to Neighbourhood Partnerships, in some respects each neighbourhood action plan is an agreement between residents and service providers to get things done. | As above |

Vicky Etheridge
Neighbourhood Manager
16.1.09

Background

At its first meeting on 25th October 2006, Board members discussed how the board would operate, in particular how decisions would be made, and how members would be expected to behave. The Board felt it was unnecessary to develop a constitution and / or lengthy codes of conduct, preferring to develop a set of acceptable working practices.

This is the first draft of a set of acceptable working practices for the King's Lynn Neighbourhood Management Board. This draft draws on the discussions at the first meeting as noted in the minutes of the meeting. It is anticipated that as the Board develops into its role, the acceptable working practices will be added to and developed further. It is therefore a "living document" which will be amended over time.

Role of the Board

The Board's role is to;

Make decision's concerning the Strategy and allocation of Safer Stronger Communities Funding in an open and transparent manner. In this role the Board will;

- Own the vision for the neighbourhood (the vision would be important and must have clarity and purpose. The vision needs to be 'sold' to the community)
- Decide priorities and agree a strategy;
- Oversee the work of the neighbourhood team and implementation of the strategy;
- Forge links between service providers, elected members and residents;
- Ensure there are formal lines of accountability with the West Norfolk Partnership Management Group and with residents.
- Work together to look at the problems and find solutions in partnership

The Board shall meet every two months, at least six meetings per annum.

Structure of the Board

The Board will be made up of the following groups of people;

- 6 resident's representatives -
- 7 service providers - there will be an additional Board member under the Environment theme representing the County Council with particular emphasis on highways.
- 4 communities of interest (Disability, Diversity, Older People, and Young People) to ensure decisions are relevant to all residents.
- 4 councillors (2 County Council and 2 Borough Council)

Each resident representative will become the champion for one of the service themes, and will be paired with the relevant service provider, the six priority themes are:

- Housing

- Crime
- Environment
- Learning
- Employment
- Health

Appointments to the Board, Elections and Term of Office

Resident representatives have been put forward by the Town Team and will be confirmed at public meetings to be held within the next six months.

There will be no maximum length of service on the Board. Residents and communities of interest may serve for three years and then be eligible for re-appointment.

Elected members will be appointed according to County and Borough Council procedures, elected members will be appointed annually in accordance with these procedures.

Service provider representatives will be appointed by their employer until such time as circumstances change, see section below re. removal from the Board.

Each board member is entitled to a stand - in or deputy, they must be named at the start of the board members term of office. If a stand-in is attending, the Chair would need to be advised in advance of the meeting.

The Chair and Vice Chair will be elected by the Board, following nomination, subject to the consent of the nominee. In the event of more than one nominee, a secret ballot will be held. The Chair and Vice Chair will be re-elected annually; there shall be no maximum term of office.

The Chair will act as the first point of contact outside of meetings. The Chair may need to take decisions outside of Board meetings subject to ratification by the Board in due course.

Removal from the Board

If resident members move away from their nominated neighbourhood, they would no longer qualify for continuing membership of the Board.

If the representative from the communities of interest or service provider changed jobs and / or organisation then they would no longer be eligible for continuing membership of the Board.

Non attendance at two consecutive meetings without good cause would result in removal from the Board.

If a member behaved in an inappropriate manner, they would be called before the Board to explain their actions, and the Board would reserve the right to dismiss the member.

Responsibilities of Board Members

The involvement of all parties is essential to the success of the Programme. Different board members will bring different skills and experiences to bear on the work of the Board, for example, residents will provide local knowledge and experience, service providers bring professional skills and expertise, and elected members had accountability of influence and community leadership.

Responsibilities of the resident representatives are to:
Provide a lead on one of the priority themes;
Promote the interest of the community across the Board;
Engage at the appropriate level with the wider community in which they live;
Ensure there are effective communications between the service providers and residents.

Residents are not expected to be experts in the field that they will champion, rather to provide a resident perspective. Service providers will buddy up with residents to provide the necessary expertise. Residents will build up their expertise in a particular subject over time.

The role of Councillors is to provide an overview, accountability and exert influence within the Council.

Role and membership of task groups

Task groups may be set up at the agreement of service providers and the resident champion, in setting up the group they might decide to invite non-board members to participate, such as other service providers, residents and voluntary groups.

In the event of task and finish groups being required the resident or service provider champion for the particular theme will chair the group. These groups shall have the power to make recommendations to the Neighbourhood Management Board.

Decision-Making

At the Town Team meeting in September 2006, residents recommended that the Board adopt a consensus approach to decision-making. Consensus decision-making is based on respect for all those in the decision making process, and the belief that, by combining thoughts and ideas a better quality decision would be more likely. Consensus decision-making requires;

- Trust
- Facilitation (as opposed to conventional chairing)
- A participative decision making process (as opposed to an adversarial debate).

If a consensus is blocked, the decision would need to be revisited. There should be time and space for the blocker to reflect on the decision. By blocking a decision this should not be based on vengeance or self interest but should be based on the fact that the decision would be harmful to the group.

It is important to acknowledge the potential disadvantages of consensus decision-making as follows:

- Decisions may take a long time;
- The more articulate may be favoured, as they may be working on getting their own way as opposed to reaching a consensus;
- There may be an element of attempting to coerce people into agreeing when they don't;
- There may appear to be a consensus if members keep quiet and don't speak out.

Paper D

Improving Neighbourhood Board Forward Look 2009/10 - For Decision

Outline

Below is a proposed schedule for Board meetings for the next twelve month period. It reflects priorities and interests of board members, and takes into account the recommendations from the mid-term review that the Board devote more time to addressing strategic issues, influencing services and problem solving. It is also proposes that we hold two extended board sessions with members from the Neighbourhood Partnerships with the purpose of getting feedback from the Partnerships and working together to address a number of common problems.

January 2009

- Responding to the Mid-term evaluation (for information)
- Governance - item for discussion
- Credit Crunch - impact on our neighbourhoods

March 2009

- Action Plan and Monitoring Framework (for information)
- Feedback from the frontline - the work of the Trainees and Neighbourhood Officers
- Fairstead Pub site

May 2009

- Exit strategy and mainstreaming
- Reviewing our investment in sport / physical activity
- King's Lynn Growth Point - what it means for our neighbourhoods
- Local Government Review

July 2009

- Extended session to be run with the Neighbourhood Partnerships

September 2009

- Quality of Life for older people - access to care and support services, wellbeing, mobility

November 2009

- Planning for the final evaluation
- Transfer of assets to Borough Council

January 2010

- Extended session to be run with the Neighbourhood Partnerships

March 2010

- Receive Final Evaluation Report

Vicky Etheridge,
Neighbourhood Manager
16.01.09